Privacy Policy

At Villa Ananda, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.anandatobago.com or use our services.

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1. Information We Collect

Personal Information: We may collect personal information that you voluntarily provide to us when you register on the site, make a booking, sign up for our newsletter, or contact us. This information may include your name, email address, phone number, mailing address, and payment information.

Non-Personal Information: We may collect non-personal information automatically as you navigate through the site. This may include your IP address, browser type, operating system, and browsing behaviour.

2. How We Use Your Information

We use the information we collect to:

- Process transactions and manage your bookings.
- Provide, operate, and maintain our website and services.
- Improve and personalize your experience on our website.
- Communicate with you, including responding to your inquiries and sending promotional materials.
- Protect against fraud and unauthorized transactions.

3. Sharing Your Information

We do not sell your personal information. We do not trade or otherwise transfer your personal information to outside parties except when required by law or to protect our legal rights.

4. Security of Your Information

We use administrative, technical, and physical security measures to protect your personal information. However, no method of transmission over the internet or of electronic storage is 100% secure, so we cannot guarantee its absolute security.

5. Your Rights

You have the right to:

- Access and review your personal information.
- Request corrections or updates to your personal information.
- Request deletion of your personal information.

To exercise these rights, please contact us at anandatobago@gmail.com.

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to track the activity on our website and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with the updated effective date.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at anandatobago@gmail.com.