

Villa Ananda Terms and Conditions

Location: Mount Hay Trace, Patience Hill, Tobago, Trinidad & Tobago

Website: [www.anandatobago.com](http://www.anandatobago.com)

Contact: [anandatobago@gmail.com](mailto:anandatobago@gmail.com) | +1 (868) 334-4430

## **1. Booking and Payments**

### **1.1 Reservation:**

A reservation is confirmed when Villa Ananda receives the required deposit or full payment, and a confirmation email is sent.

### **1.2 Payment Schedule:**

Full payment is required at the time of booking.

### **1.3 Payment Methods:**

Payments are accepted via bank transfer, credit card, or other methods specified on the booking page.

### **1.4 Security Deposit:**

A refundable security deposit is required and will be returned within two (2) working days after check-out, subject to deductions for damages.

## **2. Cancellation Policy**

### **2.1 Guest-Initiated Cancellation:**

Cancellations made 5 before check-in will receive a full refund of the rental rate.

No refunds will be issued for early departures or unused nights. 2.2 Owner-Initiated Cancellation:

### **2.2 Management-Initiated Cancellation:**

In rare cases where Villa Ananda is required to cancel a booking due to unforeseen circumstances, guests will receive a full refund.

## **3. Check-In and Check-Out**

### **3.1 Check-in Time:**

3:00 PM, unless otherwise agreed.

### **3.2 Check-out Time:**

11:00 AM. Failure to leave the property by the designated check-out time may result in additional fees.

### **3.3 Late Check-Out:**

Late check-outs must be arranged in advance and are subject to availability.

## **4. Occupancy and Use**

### **4.1 Maximum Occupancy:**

Villa Ananda can accommodate up to 15 guests, with an additional self-contained cottage for 4 guests.

Exceeding the maximum number of guests without prior approval will result in immediate termination of the rental agreement.

### **4.2 Registered Guests:**

The main villa is for registered guests only. Visitors must be approved by the owner.

### **4.3 Events:**

Events, gatherings, or parties must be pre-approved. Unapproved events will result in the immediate termination of this agreement and forfeiture of the security deposit.

## **5. House Rules**

### **5.1 Footwear:**

No footwear is allowed inside the villa. Guests must leave all shoes at the designated rack by the carport entrance.

### **5.2 Smoking:**

Smoking is strictly prohibited inside the villa.

### **5.3 Pets:**

No pets are allowed unless specifically agreed in writing.

### **5.4 Pool Use:**

The pool is available for use at your own risk. Children are required to be under supervision at all times when within the pool area.

## **6. Damage and Liability**

### **6.1 Guest Responsibility:**

Guests are responsible for the care of the villa and its contents during their stay. Any damage caused by the guests will be deducted from the security deposit.

### **6.2 Security Deposit Deductions:**

The security deposit may be withheld in part or in full for damage, missing items, or violation of the house rules.

### **6.3 Villa Ananda Liability:**

Villa Ananda and its owners are not liable for accidents, injuries, illnesses, or loss of personal belongings during the guest's stay. Guests are encouraged to have their own travel insurance.

## **7. Cleaning and Maintenance**

### **7.1 Daily Housekeeping:**

Daily housekeeping is provided for basic cleaning. Additional cleaning services are available at an extra charge.

### **7.2 Property Condition:**

Guests are expected to leave the property in a reasonable condition upon departure. Any excessive cleaning required may result in additional fees.

### **7.3 Maintenance Issues:**

In case of any maintenance issues, please notify us immediately. Villa Ananda will make reasonable efforts to address the issue in a timely manner.

## **8. Force Majeure**

### **Unforeseen Events:**

Villa Ananda is not responsible for any failure to meet obligations due to circumstances beyond its control, such as natural disasters, extreme weather, power outages, or other acts of God.

## **9. Privacy Policy**

### **9.1 Guest Information:**

Villa Ananda respects your privacy and will only collect and use personal information in accordance with our [Privacy Policy](#).

### **9.2 Data Usage:**

We will never share your information with third parties unless required by law.

## **10. Governing Law**

### **10.1 Jurisdiction:**

These Terms and Conditions are governed by the laws of Trinidad and Tobago. Any legal disputes will be handled in the courts of Trinidad and Tobago.

### **10.2 Amendments:**

Villa Ananda reserves the right to amend these terms and conditions at any time without prior notice.

## **11. Acceptance of Terms**

By making a reservation at Villa Ananda, the guest agrees to comply with these terms and conditions. Failure to comply may result in immediate cancellation of the booking, forfeiture of the rental payment, and/or security deposit, and removal from the property.

### **Contact Us:**

If you have any questions regarding these Terms and Conditions, please contact us via our official communication channels as stated at the top of this article.